

MSK Direct EXCEPTIONAL CANCER CARE, SIMPLIFIED.

If you are facing cancer, getting the right diagnosis and treatment plan is critical. DC 37 has partnered with Memorial Sloan Kettering Cancer Center (MSK) through *MSK Direct* – a program that offers guided access to expert cancer treatment at MSK for DC 37 members and their families. MSK is the world's oldest and largest private cancer center, devoting more than 130 years to outstanding patient care and innovative research. [U.S. News & World Report ranks MSK as the top hospital in the Northeast for cancer care.](#)

CONTACT MSK DIRECT IF YOU OR A FAMILY MEMBER

- are diagnosed with cancer and would like to explore options for treatment at MSK.
- receive results from a medical test or exam that signal you may have cancer.
- are told by a doctor to schedule an appointment with an oncologist.
- would like an in-person second opinion on a cancer diagnosis received from another doctor.

THE MSK DIRECT TEAM WILL

- schedule a first appointment at MSK, usually within two business days.
- help gather necessary medical records for the first appointment.
- meet you at your first appointment to introduce you to the facility and your care team.
- continue to be a resource for you during your treatment at MSK.

There is no enrollment necessary for *MSK Direct* – eligibility is automatic. There are no charges to use *MSK Direct*. MSK is an in-network provider for Emblem Health HMO and PPO plans offered by the City of New York. If you are not covered under a City of New York Emblem HMO or PPO, call MSK Direct to verify your plan's coverage.

Non-covered extended family of DC 37 members are also eligible to receive assistance through *MSK Direct* (subject to health insurance coverage for care at MSK).

ACCESS MSK DIRECT THROUGH THE DC 37 DEDICATED TOLL-FREE MEMBER LINE:
(833) 786-3365

Available Monday through Friday from 8:30 AM to 5:30 PM.

Messages left outside of these hours will be returned the next business day.



Memorial Sloan Kettering
Cancer Center

